## THE HOUSING AUTHORITY OF THE CITY OF TUSKEGEE, ALABAMA

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Executive Director and Secretary
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## **BOARD MEMBERS**

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## **MEMORANDUM**

TO: All Tuskegee Housing Authority (THA) Residents: Public Housing, TK III, Section 8 and THDC

FR: Linda M. Simpson
Executive Director

DATE: April 6, 2020 RE: COVID- 19 Virus

We are hopeful that your family is safe and following the guidelines as issued by CDC and State and local Public Health agencies. This memorandum recaps some of the important facts that should be followed. Please note the following:

- 1. CDC's main website: www.cdc.gov/coronavirus/2019-ncov/communication/index.html
- 2. Call this number if you suspect you may be sick: 1-888-264-2256
- 3. If you test positive for the COVID-19 virus, follow the CDC guidelines and self-quarantine as advised. THA will not disclose any information received regarding positive reports.
- 4. Residents that are experiencing distress can contact the Disaster Distress Helpline at 1-800-985-5990. This is a 24/7 crisis hotline.
- RENT and other charges Public housing and THDC Residents are to make payments at PNC Bank Drive through window. You must have your rent statement in order to make your payment.
- 6. THA main lobby is not opened for public use during the COVID-19 pandemic. We remain available by telephone and email to answers your questions. You may call our office at 334-727-0459 during regular hours, 7- 12 and 1 5:30, Monday Thursday. Dial 0 or 101 for the receptionist at any time during your call. You may also dial (334) 421-8610. Currently, our office is open for telephone service, email and emergency/urgent work orders ONLY. Routine repair requests will be completed after the pandemic period has ended.

Email Addresses: AMP 1-Mrs. Christine Hall, Property Manager — <a href="mailto:chail@tuskegeepha.org">chall@tuskegeepha.org</a>
AMP 2- Mrs. Sylvia Knight, Property Manager — <a href="mailto:skigeepha.org">sknight@tuskegeepha.org</a>
Finance Director — Ms. Maranda Freeman — <a href="mailto:mfreeman@tuskegeepha.org">mfreeman@tuskegeepha.org</a>
Executive Director — Mrs. Linda Simpson — <a href="mailto:lsimpson@tuskegeepha.org">lsimpson@tuskegeepha.org</a>



- 7. **EMERGENCY CALL PROCEDURE:** The after-hours number for **emergency calls** remains in effect: 334-727-0459 and 334-421-8610. We ask that you leave the room while our maintenance personnel are working. (**REMEMBER CDC GUIDELINES 6 FEET DISTANCE RULE**). THA will take all security precautions while working in your apartment. **Inform our** technician if there are suspected virus cases in your immediate family <u>AT THE TIME YOU</u> MAKE YOUR REQUEST for an emergency work order.
- 8. PLEASE REMEMBER THAT **SOCIAL DISTANCING OF AT LEAST 6 FEET** IS REQUIRED by guidelines put in place by the federal, state and local agencies. Large gatherings are prohibited for your safety as well as for your family, neighbors and friends.
- 9. The City and State have put in place a **curfew** from 10:00 p.m. until 5:00 a.m. daily EFFECTIVE April 4, 2020. A "stay at home" order has been issued by the Governor of Alabama except for essential travel to include work, grocery stores, pharmacy and etc. It is important that you comply with this ordinance as mandated by the governing bodies.

LMS:gdj